

Hide Away Cabins & Hide Away Inn at Possum Kingdom Lake
Accommodation Agreement & Policies

Deposit: All reservations are required to pay the full balance of their stay upon check IN. We do not charge your Credit Card before your arrival date, we only use this to secure the booking.

Late Check In: If you arrive after Office Hours we will charge the full balance of your stay on your arrival date and leave your key outside of the office so you are able to gain access to your Cabin/Room. Instructions will be left on the Office Door for you.

Keys: Guests are responsible for returning their Cabin/Room keys, either by handing into the office or leaving in the Black Mailbox on the Office Porch. Guests will be charged \$5 per key for any missing keys to the credit card provided upon booking. If you accidentally take keys with you please inform the office and mail them back to Hide Away Cabins & Inn.

Check In / Check Out: Check In time is 3pm and Check Out time is 12am. Early Check In can be arranged if availability allows and prior notice given. Late Check Out may be allowed availability allowing, guests must request Late Check Out from the Office prior to 11am on day of departure.

Parking: Please use the allocated parking at your Cabin/Room or see the office if you require additional parking. Do not park in areas with No Parking signs.

Smoking: All units are NON SMOKING. If it is discovered you or your party have smoked in your Cabin/Room additional charges will occur for extra cleaning fees of linens, furniture and bedding etc this will be charged to the credit card number given upon booking the accommodations.

Pets: Pets are allowed with prior notice upon booking or Check In, the charge per pet is \$20.00 this is per stay and non refundable. Guests will be responsible for any damages caused by your pet(s) and may incur charges if damages are discovered after check out. All pets are required to stay on a leash throughout your stay and we ask you not to leave them unattended in your Cabin/Room. If it is discovered you have a pet with you and the office has not been notified you will incur a \$50 dollar penalty per pet.

Maids Service / Towels: Please note that Hide Away Cabins & Hide Away Inn does not offer a maid's service throughout a stay with us, we do advise you bring extra towels with you. If you require towels or new linens please inform the office and we will try to supply them for you.

Upon Check OUT: Please remove all trash and garbage from your Cabin/Room and place in dumpsters (Cabins: West Side of Rockin' S Bar & Grill, behind Selina's Cantina, Inn Rooms: Parking Lot). If excessive trash and garbage is left inside your Cabin/Room or on your porches you will incur additional cleaning charges upon check out inspection. Please turn your Air Conditioning to 74 degrees auto, draw your blinds, close and lock all windows and doors and return your key to the office.

Noise: Please respect your neighbors; keep loud noise and music to a minimum outside your Cabin or Inn room after 11 PM. If the office receives more than 1 noise complaint regarding your Cabin/Room we reserve the right to terminate your rental agreement and require that you leave the premises immediately, this will cease all eligibility for a refund. We want all of our guests to enjoy their stay!

Cabin Furnishings: Please respect our Cabins/Rooms furnishings so that you may enjoy our facilities upon your next visit and our future guests may enjoy them too. If any damages are found or items missing upon departure inspection you may encounter additional charges to compensate these losses and damages. Pictures of damages will be available to view if charges are incurred.

Grills/Fires: There are no open flames allowed on the premises with the exception of the grills provided. Please confirm with the office if any Burn Bans are in progress upon Check In during summer months.

Waiver of Liability: The Hide Away Cabins & Hide Away Inn at Possum Kingdom Lake and its staff is not liable to any guests for any claims, losses, damages, costs or expenses arising out of injury, accident, death or damage during their stay at our property.

By signing this form you agree to any charges for damages, loss, or extra cleaning to Cabins/ Rooms or Hide Away Cabins/Inn property that may apply according to this agreement.

Thank you for your stay, please come back soon!